

Dispel the Myths

U.S. Air Force Veteran David McPeak retired in 1994 and was eligible at that time to use the VA for his health care. But, because of what he had heard about the VA, he did not. He always used private doctors. Today, he is one of the VA's biggest advocates.

About 17 years ago, David tried the VA for the first time. After waiting and waiting for his scheduled appointment, he left and didn't come back. Fast forward to 2011, David found himself visiting a friend who was hospitalized at the VA in Pittsburgh, and he was very impressed with what he experienced both for himself as a visitor and for his friend who was being treated there. After that visit, he decided to try the VA again and scheduled an appointment at the Butler VA.

"I waited no more than 15-20 minutes (if that) for my first appointment. And, every step of the way since that time, all of my appointments I have been seen early or on time," said David.

David appreciates the great collaboration between patients and doctors, as well as being able to call his team



members directly. He won't be going back to civilian doctors now!

"Most of us have certain economic limits. The cost of copays was getting to me. That was one of the reasons I also looked at the VA again. I have been able to eliminate some of the expensive copays by going to the VA."

Quick waits, saving money, and caring health care professionals brought David back to the VA and he wants other Veterans who have heard negative news about the VA to know:

"Dispel the myths! It isn't the 'old' VA like we grew up thinking. It's completely revamped for the better. The VA has and continues to provide quality service."

The Butler VA wants all Veterans to know what choices they have, and the full range of benefits and services they have access to when they ChooseVA. Already enrolled in VA health care? Great! Refer a friend. The Butler VA is here, open, and ready to enroll you...in-person or remotely! Contact us today: Ron Collett, outreach coordinator, at 878-271-6677 or the Butler VA Pre-Registration Office at 800-362-8262 ext. 6645. Learn more at www.butler.va.gov.

“Dispel the myths! It isn't the 'old' VA like we grew up thinking. It's completely revamped for the better. The VA has and continues to provide quality service.” - David McPeak, Air Force Veteran



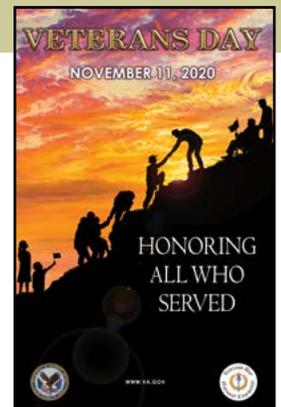
Veteran-specific Needs

VA understands Veteran-specific needs such as environmental exposures. Veterans can reach out directly to the Butler VA's Environmental Health Coordinator at 878-271-6647 for assistance with registry evaluations or health concerns related to military exposures. Enroll today!

www.choose.va.gov

VISION: VETERANS IN FOCUS

The nation observes Veterans Day 2020 with this year's theme, "Vision: Veterans in Focus." All Veterans sacrifice to serve the United States—physically, emotionally or by being away from family and other loved ones. We must continue to put Veterans first and maintain a vision for the future. On this special day, we honor all who served while also focusing on the needs of the next generation of Veterans.



IT'S TIME TO GET YOUR FLU SHOT!

Vaccination is the surest way to protect against getting the flu. Get your flu shot at one of our November flu clinics:

- **Tuesday, November 3 | 1-7pm**
Lawrence County VA Clinic
- **Tuesday, November 10 | 1-7pm**
Michael A. Marzano VA Clinic
- **Tuesday, November 17 | 1-7pm**
Lawrence County VA Clinic
- **Wednesday, November 18 | 10am-2pm**
Parking Lot of Abie Abraham VA Clinic
- **Tuesday, November 24 | 1-7pm**
Michael A. Marzano VA Clinic

For more information or if you have questions about the upcoming flu clinics, please contact Ron Collett at (878) 271-6677.

NOVEMBER IS NATIONAL FAMILY CAREGIVERS MONTH

The VA honors the service of millions of family members and friends who have dedicated their lives to providing much-needed care for chronically ill, injured, or disabled Veterans during National Family Caregivers Month and throughout the year.

VA's National Caregiver Support Line (CSL) serves as a primary resource/referral center to assist caregivers, Veterans, and others seeking caregiver information. VA's Caregiver Support Line has licensed caring professionals standing by. Reach the National Caregiver Support Line at 1-855-260-3274. You can also reach out to the Butler VA's local Caregiver Support Program: www.butler.va.gov/services/caregiver.

Learn more about VA's Expansion of the Program of Comprehensive Assistance for Family Caregivers: www.caregiver.va.gov.



VA'S BENEFICIARY TRAVEL PROGRAM LAUNCHES NEW ONLINE PORTAL FOR REIMBURSEMENT CLAIMS

Beginning November 2, Veterans, caregivers, and beneficiaries who are eligible for reimbursement of mileage and other travel expenses to and from approved health care appointments can now enter claims in the new Beneficiary Travel Self-Service System (BTSSS). BTSSS simplifies the current claim submission process for beneficiaries and ensures timely processing and payment of travel reimbursements.

- Submit claims online 24/7, 365 days a year
- Track the status of submitted claims
- Reduce processing time for submitted claims
- Use self-help tools to make claim submissions fast and easy
- Visit Access VA (<https://access.va.gov>), select "submit a travel claim," and logon using a DS Logon account.

A DS Logon is an ID issued by DoD that allows Veterans and caregivers to access many VA and DoD sites with one user username and password. Need a DS Logon? Visit <https://myaccess.dmdc.osd.mil/identitymanagement>.

For more information, or any questions, please contact Butler VA's Beneficiary Travel at 878-271-6821.

SALUTE YOU

Thank you for your service

JOHN MATIAS MAHLER,
Ret. Lieutenant Colonel,
U.S. Air Force



Piloted B-17s from
1942-1945

15th Air Force,
97th Bomb Group,
342nd Squadron

John celebrates his
102nd birthday this
month. Happy
Birthday John!

Let us "Salute You!" Contact the Butler VA Public Affairs Office for more information.

VA



U.S. Department of Veterans Affairs
Veterans Health Administration
Butler VA Health Care System



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800.362.8262
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www.butler.va.gov



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