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Over 100 family members attended the 6th Annual Butterfly Release Ceremony in June to honor local Veterans who passed away this past year.

In recognition of Pride Month in June, the Butler VA and VA Pittsburgh Healthcare System partnered to participate in Pittsburgh’s 2019 Pride Fest, including the Equality March.

The Cranberry Elks sponsored a summer picnic for Veterans at the Sergeant Joseph George Kusick Community Living Center (CLC) complete with musical entertainment by Waldo Young.

The Butler VA’s Center for Behavioral Health (CBH) Recovery Team and AmeriCorps (Suit Yourself) put on a fashion show in July to educate Veterans on how to dress for formal events, interviews, work, and casual situations. All attire was modeled by Veterans.

The Butler VA hosted a PTSD Awareness Day event in June to provide important PTSD information and answer any questions from Veterans, family, volunteers, and staff.

The Butler VA’s VIST Coordinator and Veterans from the VIST Support Group, along with a Veteran volunteer traveled to the Cleveland VA’s Blind Rehabilitation Center (BRC) in August to participate in the 8th Annual Reunion.

The Community Living Center (CLC) held their 10th Annual Summer Carnival for Veterans and families complete with carnival games and treats.

The Butler VA hosts monthly Town Hall Meetings for Veterans and the community. We also hold regular Town Halls for our staff members and use them as an opportunity to recognize some of the great work they do. Congrats to some of our staff members recognized at the Staff Town Halls this summer.

Local Veterans Benjamin Knight and Paul Starr taught free gardening workshops for Veterans this summer as part of the new Master Gardener Program, Healing Gardens, and Greenhouse Pilot Program at the Butler VA.
Dear Veterans, Family Members, Employees, Volunteers and Friends of the Butler VA,

We had a great summer at the Butler VA, and I encourage you to read through this issue of Living Better to learn about a few of our summer highlights—specifically, the newly implemented MISSION Act for eligible Veterans, which includes the new urgent care benefit.

I look forward to seeing many of you this fall, perhaps at one of the many flu clinics we will be hosting at the facility and in the community. If not, I encourage you to attend a Town Hall or a “Coffee with the Quad” event to meet with me about any questions concerns, or suggestions you may have.

Sharon Coyle, Interim Director

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MISSION Act

VA announced a new urgent care benefit under the newly implemented MISSION Act, for eligible Veterans. This benefit allows Veterans enrolled with VA Healthcare to visit participating community urgent care clinics for treatment of minor healthcare needs.

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Gardening Workshops for Veterans

This summer, the Butler VA Health Care System hosted free gardening workshops for Veterans. The gardening workshops, taught by Veterans for Veterans, are part of the new Master Gardener Program, Healing Gardens, and Greenhouse Pilot Program at the Butler VA.

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We Serve All Who Served

The Butler VA Health Care System and VA Pittsburgh Healthcare System teamed up to participate in Pittsburgh’s 2019 Pride Fest, including the Equality March in downtown Pittsburgh. The Butler VA also hosted the Butler VA’s first LGBT health education event in June.

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Health Tech, Tips & Tastes

What’s new and interesting in VA’s health technology? Find out! Also, enjoy a health tip and tasty spring recipe.

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and more...

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Editor
Amanda Kurtz
Photographers
Chuck Jennings and Karen Dunn
The Department of Veterans Affairs recently announced a new urgent care benefit for eligible Veterans under the newly implemented MISSION Act. The urgent care benefit allows Veterans enrolled with VA Healthcare to visit participating urgent care clinics in their community for treatment of minor healthcare needs.

“The urgent care benefit offers added convenience for eligible Veterans to use at any time, with any participating provider throughout the country,” said Robert Kling, the Butler VA’s MISSION Act Champion. “This is an excellent benefit for eligible Veterans that may be traveling on vacation as summer winds down.”

A comprehensive list of participating urgent care community providers is available at www.va.gov/find-locations, or on the VA-approved urgent care locations and pharmacies link: www.vaurgentcarelocator.triwest.com/. Follow the instructions to find the nearest participating urgent care provider in your local community. For example within 50 miles of the main Butler VA Health Care System campus, there are over 50 urgent care facilities available.

The urgent care benefit also includes medications prescribed during the visit at a community pharmacy. Some Veterans may experience a copay as a result of their eligibility and number of visits throughout the year. Veterans do not need to get VA authorization prior to visiting a participating urgent care provider.

To be eligible for this urgent care benefit, Veterans must be enrolled in the VA health care system and have received care through VA from either a VA or community provider within the past 24 months.

**Process Overview**

1. **Find Provider**
   Eligible Veteran finds and travels to in-network urgent care provider.

2. **Confirm Eligibility**
   Veteran states he or she is using VA benefit and urgent care provider confirms Veteran eligibility.

3. **Receive Care**
   Veteran receives urgent care and medication is prescribed, if needed.

4. **Billing**
   Urgent care provider bills VA’s Third Party Administrator (TPA) and VA may bill the Veteran the applicable copayment.
<table>
<thead>
<tr>
<th>Priority Group(s)</th>
<th>Copayment Amount</th>
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<tbody>
<tr>
<td>1-5</td>
<td>No copayment for the first three visits during a calendar year. For four or more visits in a calendar year, the copayment is $30.</td>
</tr>
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</table>
| 6                | If the visit is related to a condition covered by special authority* or exposure:  
- First three visits (per calendar year), the copayment is $0.  
- Fourth and greater visits (per calendar year), the copayment is $30.  
If not related to a condition covered by a special authority* or exposure, the copayment is $30 per visit. |
| 7-8              | Copayment is $30 per visit. |
| 1-8              | $0 copay for visit consisting of only a flu shot |

**Copayments**

Veterans may be charged a copayment for urgent care that is different from other VA medical copayments. Copayments depend on the Veteran’s assigned priority group and the number of times an urgent care provider is visited in a calendar year. A copayment is not required for a visit consisting of only a flu shot.

Copayment charges are billed separately by VA as part of VA’s billing process. There is no limit to the number of times a Veteran can go to an urgent care provider.

If you are a Veteran and not enrolled in VA Healthcare, now is the time to check on your eligibility. Contact the Butler VA Health Care System at 800-362-8262 to inquire about your eligibility and enroll in VA Healthcare today. Appointments with a primary care team are available.

The urgent care provider will verify the Veteran’s eligibility before providing care. If a Veteran arrives at an urgent care network location and has any difficulty receiving care, they can call 866-620-2071 to receive assistance.

Additional information on this new urgent care benefit can be provided by contacting the Butler VA (call or visit us!). You also can learn more online:

- Website: [www.va.gov/COMMUNITYCARE/programs/veterans/Urgent_Care.asp](www.va.gov/COMMUNITYCARE/programs/veterans/Urgent_Care.asp)
- MISSION Act page: [www.missionact.va.gov/](www.missionact.va.gov/)
This summer, the Butler VA Health Care System hosted five free gardening workshops for Veterans. The workshops were hands-on, educational, and Veterans were able to take home what they worked on.

All supplies were provided to participating Veterans, and each week focused on a new topic:

- Week 1: July 11 – Basic Botany
- Week 2: July 18 – Soil Health & Fertilizer Management
- Week 3: July 25 – Plant Propagation
- Week 4: August 1 – Vegetable Garden
- Week 5: August 27 – Soil Health & 2020 Garden Preparation

“The gardening workshops are very therapeutic for me. I found a lot of peace participating in them. I am really looking forward to the programs in the future,” said U.S. Navy, Army and Pennsylvania National Guard Veteran Gregory Crownover who participated in the gardening workshops.

In spring 2018, Congress directed the Veterans Health Administration (VHA) Office of Rural Health (ORH) to create a pilot program to provide Veterans with agricultural vocation training as well as behavioral health care services and treatments from licensed providers. In response, the Veterans Affairs Farming and Recovery Mental Health Services (VA FARMS) pilot program was created.

The Butler VA Health Care System was one of 10 VHA sites awarded funding to implement their proposed pilot programs. This funding provided Veterans the opportunity to attend the
Pennsylvania State University (Penn State) Extension Master Gardener Program. U.S. Army Veteran Benjamin Knight and U.S. Navy Veteran Paul Starr completed the classes at Penn State, and as a result of their training, led the workshops this summer.

“Gardening is therapeutic, and I am happy to share what I have learned with other Veterans,” said Knight.

The gardening workshops taught by Veterans for Veterans is part of the new Master Gardener Program, Healing Gardens, and Greenhouse Pilot Program at the Butler VA.

The Greenhouse and Healing Gardens part of the pilot program will be a sustainable strategy for Veterans to receive education, vocational rehabilitation, compensated work therapy, and continuous employment opportunities year-round. Additionally, the Healing Gardens and Greenhouse will provide volunteer opportunities for Veterans and community members in the future.

Karen Dun, Health Promotion & Disease Prevention Program Manager & Patient Centered Care Coordinator, shared, “This pilot program will also offer more opportunities for our Whole Health Program. The Whole Health model is a holistic look at the many areas of life that can affect your health – your work environment, relationships, diet, sleep, and more. All areas are connected and improving one area can benefit other areas in your life. Studies show that horticulture, or just being in nature, can improve mental and physical health (blood pressure, heart rate, stress level, mood, recovery) so this project fits nicely within our expansion of the Whole Health Program at the Butler VA. We are very excited to be able to offer this to our Veterans. The project includes the healing garden and greenhouse, and will expand in the future to offer classes such as yoga and tai chi and will have areas for meditation and reflection.”

“The gardening workshops are very therapeutic for me. I found a lot of peace participating in them. I am really looking forward to the programs in the future” – Gregory Crownover, U.S. Navy, Army and Pennsylvania National Guard Veteran
We Serve All Who Served

Butler VA Participates in PRIDE
In recognition of Pride Month in June, the Butler VA Health Care System and VA Pittsburgh Healthcare System teamed up to participate in Pittsburgh’s 2019 Pride Fest, including the Equality March in downtown Pittsburgh. The Butler VA’s LGBT Veteran Care Coordinator also hosted the Butler VA’s first LGBT health education event in June to improve employee training and awareness.

“The Butler VA wants to create a more welcoming environment for our LGBT Veterans to know we are here to support them because WE SERVE ALL WHO HAVE SERVED,” said Navika Gadhok, LGBT Veteran Care Coordinator (VCC) at the Butler VA.

There is an LGBT VCC at every VA facility to help Veterans get the care they need. VA health care includes, among other services:

- Hormone treatment
- Substance use/alcohol treatment
- Tobacco use treatment
- Treatment and prevention of sexually transmitted infections/PrEP
- Intimate partner violence reduction and treatment of after effects
- Heart health
- Cancer screening, prevention and treatment

Today, it is estimated that one million of our nation’s Veterans identify as LGBT. Studies reveal LGBT Veterans accessing VA services are more likely to screen positive for posttraumatic stress disorder (PTSD), depression and alcohol misuse than non-LGBT Veterans.

“As a result of stigma, stress, and discrimination, Veterans with LGBT and related identities face increased health risks and unique challenges in health care. We want Veterans to be comfortable talking with their VA providers about all aspects of their life, so we can offer them the best care possible,” added Gadhok.

Suicide prevention is VA’s highest clinical priority. Our most vulnerable Veteran communities, including LGBT Veterans, face some of the biggest obstacles in seeking help. LGBT Veterans experience depression and suicidal ideations at twice the rate of heterosexual Veterans.

LGBT Veterans may experience chronic stress from discrimination. This stress is worse for those who need to hide their sexual identity, as well as for those who have lost important emotional support because of their sexual orientation. Interpersonal stressors such as a failing or failed relationship also have been associated with increased rates of suicide for both service members and Veterans.

Treatment works, and recovery is possible. If you are experiencing suicidal thoughts, sadness, depression, stress, or any other warning signs of suicide, talk with your VA provider or therapist right away. Ask your VA provider about including mental health as part of your routine care. Don’t wait until you’re in crisis.

The Butler VA welcomes all LGBT Veterans to its facilities to receive high quality, respectful care. For questions regarding LGBT Veteran Care, please contact the Butler VA LGBT Veteran Care Coordinator (VCC) Navika Gadhok at 878-271-6691.

www.patientcare.va.gov/LGBT/
New Launchpad App

VA recently launched a new mobile application designed to save Veterans and their caregivers time online. VA Launchpad for Veterans simplifies and organizes several existing tools and resources into one convenient location to help manage health care needs.

VA Launchpad arranges all of VA’s apps into five categories for Veterans: health management, health care team communication, vital health information sharing, mental health improvement and quality of life improvement. The new app enables Veterans to access all the features with a single secure login.

The app also includes many mental health care and personal improvement tools for individuals who are not enrolled in VA health care services. These tools are free and do not require secure logins to use.

VA Launchpad for Veterans is available for download in the Apple App Store and Google Play. To access VA’s secure apps within VA Launchpad, users must be a VA patient and have one of the following accounts: Premium My HealtheVet, DS Logon Level 2 (Premium) or ID.me.

Learn more: https://mobile.va.gov/app/va-launchpad-veterans.

Veterans Month – Send Us Your Photos

This November, the Butler VA Health Care System will be celebrating “Veterans Month” and honoring our Veterans all month long. As part of the recognition, we are requesting any interested Veterans submit their military service photo and write-up.

To obtain a submission packet, or for more information, call 878-271-6492. Submissions will be accepted from August 1 to October 1.

New Armstrong County Veterans Treatment Court

The goal of Veterans Treatment Court is to divert those with mental health issues and homelessness from the traditional justice system and to give them treatment and tools for rehabilitation and readjustment. While Veterans Treatment Court allows the Veteran to remain in the community while undergoing treatment, a judge regularly checks on the Veteran's progress. If the Veteran fails to meet the requirements of the program — for example, if he or she fails drug screenings or disobeys court orders — the Court will impose sanctions, which may include community service, fines, jail time, or transfer out of Veterans Treatment Court back to a traditional criminal court.

In addition to the many Veterans Treatment Court nationwide, VA has a national program that provides direct services to justice-involved Veterans called Veterans Justice Outreach (VJO). VA established the VJO initiative to educate the legal system, law enforcement, and jails on unique issues facing today’s Veterans. Once Veterans enter the legal system, VJO specialists help them avoid unnecessary incarceration through integration into VA substance and mental health treatment programs.

For more information, contact the Butler VA’s VJO Coordinator at 800-362-8262, ext. 6161 or visit www.acmh.org/veterans.
William Pratt, 79-year-old U.S. Navy Veteran, uses video appointments (VA Video Connect) to connect with his VA doctor face-to-face.

Digital Health Technologies for Veterans

**Veterans, communicate with** your care team, track your health information and access your VA health records from your computer, cell phone or tablet. VA is expanding the reach of its health care system through a growing number of digital health technologies. Current Connected Care technologies available for Veterans: VA Telehealth Services (www.telehealth.va.gov), My HealtheVet (www.myhealth.va.gov), and the VA App Store (https://mobile.va.gov/appstore).

www.butler.va.gov/services/telehealth.asp

Going Smoke-Free this Fall

**As part of** the U.S. Department of Veterans Affairs’ (VA) commitment to provide excellent health care for Veterans, the department will implement a new policy restricting smoking by patients, visitors, volunteers, contractors and vendors at its health care facilities by October.

Although VA historically has permitted smoking in designated areas, there is growing evidence that smoking and exposure to secondhand and third-hand smoke creates significant medical risks, and risks to safety and direct patient care that are inconsistent with medical requirements and limitations.

VHA’s new smoke-free policy applies to cigarettes, cigars, pipes, any other combustion of tobacco and non-Federal Drug Administration approved electronic nicotine delivery systems (ENDS), including but not limited to electronic or e-cigarettes, vape pens or e-cigars.

To learn more about health risks associated with smoking, visit the Surgeon General’s website at https://www.hhs.gov/surgeongeneral/reports-and-publications/tobacco/index.html or https://smokefree.gov/.

VHA has extensive resources and programs to assist Veterans in their smoke-free journey. They can be found at https://www.mentalhealth.va.gov/quit-tobacco/.

For additional information about the policy visit: https://www.va.gov/vhapublications/ViewPublication.asp?pub_ID=8242. For information on ways the Butler VA can help you be tobacco-free, please contact the Tobacco Cessation Lead Clinician at 878-271-6173.
VIST Veterans On-the-Road!

This summer, Veterans in the Butler VA’s Visual Impairment Services Team (VIST) Support Group traveled to Wellsburg, West Virginia and Cleveland, Ohio.

In July, Veterans in the VIST Support Group travelled to the American Defenders of the Bataan and Corregidor Education and Research Center in Wellsburg. Veteran John William George Wallace and his wife Mary Kay Wallace helped to start the collection, and it is the largest collection of artifacts in the world related to the fall of Bataan and Corregidor. There is a section honoring Abie Abraham (whom our facility is named after), and Abie’s wife, Christine, accompanied the group of seven Veterans and their family members on the trip.

In August, the Butler VA’s VIST Coordinator traveled with three Veterans from the VIST Support Group and a Veteran volunteer to the Cleveland VA Medical Center’s Blind Rehabilitation Center (BRC) to participate in the 8th Annual Reunion. The Butler VA has two recent graduates from the BRC program, William Boehm and James Parsons.

The Cleveland VA’s Blind Rehabilitation Center is a 15-bed inpatient rehabilitation program that helps Veterans adjust to sight loss. It provides training in low vision, orientation and mobility, living skills, computer access training, and manual skills training.

Locally, the Butler VA provides a comprehensive program of services for eligible Veterans who have low-vision or who are legally blind, including a monthly VIST Support Group.

For more information about the Butler VA’s VIST program, call the VIST Coordinator at (878) 271-6515. You also can visit www.butler.va.gov/services/Visual_Impairment_Services.asp.

Veterans Serving Veterans

VA operates one of the largest health care systems in the U.S. VA employs highly trained professionals who are dedicated to providing quality health care to Veterans, and many are Veterans themselves! Currently, more than 30% of VA Butler Healthcare’s employees are Veterans.

“I choose to work for the VA because my time in service has moved me to support my fellow veteran service men and women. Every day on active duty, I was honored to stand with individuals who put service before self, made incredible sacrifices, and worked tirelessly for a cause they believed in. At the VA, I continue to be grateful for the opportunity to meet and support others from across all of our branches of service who have made similar sacrifices for their country.”

Staff Psychologist and Air Force Veteran Chris Noullet

Hey Veterans! Share your stories with us in Vet Chat.
Email Amanda.Kurtz2@va.gov. We’d love to hear from you!
Health Quiz:
Asthma

Summer usually means spending more time outdoors, biking, gardening, and barbecuing with friends and family. Breathing in warmer environments can lead to coughing and shortness of breath. People with mild asthma may find that when summer humidity levels and temperatures soar, their asthma symptoms begin to act up. In the summer season, we also face many different types of asthma triggers. By planning and knowing the causes of your asthma, even those with the most sensitive noses and lungs can enjoy summer activities. Take the below quiz and learn a little bit more about asthma basics!

1. I cough frequently during the middle of the night, after exercise, and when I am around cats, but I have never wheezed. This means that I do not have asthma.
   a. True   b. False

2. Asthma action plans are only for those individuals with asthma who do not understand their medications
   a. True   b. False

3. My child was recently diagnosed with asthma. She will not be able to do the things that other kids can and she may not be able to lead an active childhood.
   a. True   b. False

4. Asthma has different causes or triggers in different people. Allergies to environmental allergens, such as dust mites or molds, frequently contribute to asthma symptoms.
   a. True   b. False

5. Once my child reaches puberty, he will outgrow his asthma.
   a. True   b. False

6. Which one of the following is least likely to trigger asthma?
   a. Strenuous exercise   b. A common cold   c. Reading the newspaper
d. Cat dander   e. Tobacco smoke

7. Quick-relief or rescue medications for asthma, such as bronchodilators, may be taken on a daily basis to control frequent symptoms?
   a. True   b. False

Correct Answers:
1) B  2) B  3) B  4) A  5) B  6) C  7) B

Source: U.S. Department of Health and Human Services

Who’s Who?

ASHLEY KREUTZ
PACT Team Nurse (LPN)

Caring for our Veterans

There are more than four million nurses in the United States, making it the largest healthcare profession in the nation. The VA is proud to have over 100,000 nursing personnel serving Veterans daily.

As part of Patient Aligned Care Teams (PACTs), nurses play a crucial role in Veterans’ long-term, holistic health. They work collaboratively across disciplines and treatment settings with a designated medical team—and other community resources—to help coordinate the full spectrum of patient care and with a gentle humility and patience that keeps Veterans’ spirits lifted.

Nurses are at the heart of our care at the Butler VA, and Ashley always goes the extra mile to make a lasting difference in the lives of our Veterans and their families.

Interested in learning more about nursing at VA? Visit www.va.gov/NURSING.

Ashley Kreutz is a Licensed Practical Nurse for PACT Team 8 at the Butler VA Health Care System. She also was the first Employee of the Month at the Butler VA, a new recognition program for staff. If you have questions for your PACT Team, please call 888-266-9040.
Being diagnosed with pre-dementia is unsettling, to say the least. The condition, also known as mild cognitive impairment, is marked by memory loss, confusion, mood swings, and other challenges. At least 15 percent of people with pre-dementia age 65 and older go on to develop full-blown Alzheimer’s disease or other dementia.

The risk is even greater if someone displays apathy. These people are up to seven times more likely to get dementia, compared to those without apathy, says Dr. Prasad Padala, a geriatric psychiatrist at the Central Arkansas Veterans Healthcare System.

Apathy, a common problem in patients with pre-dementia, is a profound loss of motivation, interest, and initiative. An example would be someone who is reluctant to get out of bed and spends the day sitting around doing nothing.

Padala has long been studying apathy in those with Alzheimer’s disease. Now, he’s leading a study aimed at delaying the onset of Alzheimer’s in people with apathy via a brain stimulation therapy: repetitive transcranial magnetic stimulation (rTMS). He and his team are hoping that the stimulation will reduce apathy and thereby slow the progression of pre-dementia to dementia.

“At the end of four years, we’ll know for sure if this treatment works for apathy and improves memory or not,” says Padala. “But we won’t have enough data to definitely say if this prevents dementia. We’ll have preliminary data, which is what we’ll show when applying for the next grant. We want at least 20 VA sites to be part of a big study.”

To read more about this study and related work by Dr. Padala’s team, visit: www.research.va.gov/currents/0619-Can-brain-stimulation-ward-off-dementia.cfm.
Health Tastes – Apple Coleslaw

Ingredients
2 c cabbage, shredded
1 medium carrot, grated
1/2 cup raisins
1 apple, chopped
1/2 cup yogurt, low-fat plain
0.5-1 Tbsp lemon juice

Fat: 1g ★ Calories: 80 ★ Carbohydrates: 19g ★ Protein: 2g

Directions
Wash the cabbage. Cut it into fine shreds. Peel the carrot. Grate it with a grater or pulse in a food processor until minced. Remove the core and chop the apple. Put the cabbage, carrot, raisins and apple in a large mixing bowl. Stir together. Put the yogurt and lemon juice in a small bowl. Stir together to make a dressing. Pour the dressing over the salad. Toss to mix.

Serving size = 1/2 Cup;
Servings = 6

Source: VA Nutrition and Food Services

Crossword

Better Brain Health
Some studies have found a positive relationship between crosswords and better brain health. For example, crossword puzzles may:
1) Improve Vocabulary 2) Reduce Stress 3) Improve Mental Health 4) Delay Loss of Memory
Give it a try today!

ACROSS
1. Capital of Germany (6)
4. Flows through Rome (5)
8. Capital of Nigeria (5)
10. Egyptian desert (5)
11. Birthplace of Napoleon (7)
12. Australian town, ___ Springs (5)
13. Colorado state capital (6)
15. Previous name of Ho Chi Minh City (6)
19. Egyptian capital (5)
21. South American country (7)
23. Japanese city (5)
24. Capital of Ghana (5)
25. Balearic holiday isle (5)
26. Sea between Greece and Turkey (6)

DOWN
2. Swiss peak (5)
3. Capital of the Bahamas (6)
4. Polynesian country (5)
5. Chinese city (7)
6. Major French river (5)
7. Site of 1980 Winter Olympics, Lake ___ (6)
9. Flows through Paris (5)
14. Capital of Kenya (7)
16. Island in the Netherlands Antilles (5)
17. Scandinavian country (6)
18. Carson City is the state capital (6)
19. Italian holiday isle (5)
20. City in Nebraska (5)
22. Capital of Bangladesh (5)

HEALTH TIP—STAY CONNECTED
Getting older can sometimes be lonely. It is important to stay connected with friends, family members, and other important people in your life. If you are working and you enjoy it, then keep on working. If you are retired, you can volunteer in your community, take classes to learn something new, or start a book club with some neighbors.
The Butler VA Health Care System, located in Butler County, Pennsylvania has been attending to Veteran’s total care since 1947. We are the health care choice for over 25,000 Veterans throughout Western Pennsylvania and parts of Ohio and are a member of VA Healthcare VISN 4 under the U.S. Department of Veterans Affairs. The Butler VA provides comprehensive Veteran care including primary, specialty and mental health care – as well as management of chronic conditions and social support services for our nation’s finest, America’s Veterans.