

VA



U.S. Department of Veterans Affairs

Veterans Health Administration

VA Butler Healthcare

Service Dogs on Campus

VA Butler Healthcare Policy

VA Butler Healthcare welcomes individuals with service dogs on campus and at all Community-Based Outpatient Clinics (CBOC).

Please take note of the following information to ensure the safety of patients, visitors, employees, and dogs on campus.

Important Information

Service dogs are permitted on all parts of the campus that are open to the public. Signage will designate restricted areas where service dogs are not permitted. These areas include, but are not limited to, isolation rooms, procedure rooms, dental clinic, the Laboratory, podiatry, food preparation areas, etc.

If you require care in a restricted area, you will be given the opportunity to obtain care without the service dog present. Please understand that staff will not, at any time, provide care to a service dog, to include watering, feeding, toileting and/or handling. Please make arrangements with friends or family prior to your appointment.

Any incident involving a service dog on campus will be reported to VA Police. The police may ask to have the service dog removed from campus if the dog is found to be out of control and/or is otherwise causing a disruption.

Service Dog Definition

A service animal is a specially-trained dog that does the work and/or performs tasks for an individual with disabilities who cannot perform the work or task independent of the dog.

A service dog may or may not be wearing a vest, but must be leashed and under control at all times while on the VA's campus.

Questions?

Please contact VA Butler Healthcare Service Dog Champion:

CJ Namachar at **878-271-6790**.

You may also contact the VA Police at 878-271-6002.

VA Butler Healthcare | 353 North Duffy Road | Butler, PA 16001 | 1.800.362.8262



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